

# NORTH LONDON LINE

## Project Summary

**Client:** Transport for London (TfL)

**Timescale:** May 2014

**Linbrooke Disciplines:** Railway Systems Consulting (signalling and telecommunications)

**Linbrooke Services Utilised:** Programme management, consulting, technical management

## Customer Objective

To make improvements to London stations and signalling infrastructure in order to accommodate the new, longer trains that were procured to operate upgraded services.

## Project Overview

As part of the larger, long term project designed to develop an orbital rail network throughout London, Linbrooke were selected by TfL to undertake an assessment of the client and supplier management as well as assess the engineering delivery functions and provide recommendations for improvement where required.

Taking on the role of an impartial third party advisor, Linbrooke were fundamental to the project through the presentation and documentation of findings in a neutral, unbiased and non-blame format that was suitable for constructive use.

## Linbrooke Project Scope

It was recognised by TfL that they needed an impartial advisor with previous experience of working with them so their needs could be sufficiently met. Linbrooke successfully took on this informed consultancy position, where we were responsible for general support, project staff interviews and the examination of any proposed amendment to the project scope and delivery documents.

We were further required to report and present to TfL to demonstrate our findings and recommendations for the project and areas where problems could be avoided on future schemes. Care was taken to remain objective during all discussions and decision making, particularly when dealing with sensitive issues where elements of work were likely to impinge on processes and activities.

## Benefits of working with Linbrooke

Utilising our strong inter-industry relationship, a proactive 'can do' ethos, and our history of successful collaboration with the client, we ensured we met the customer's objectives precisely and enabled the delivery of high quality works.

To ensure successful project delivery, we consistently provide:

- A strong, detailed understanding of the technical scope
- A full design delivery of telecoms, signalling, power, civils and track which ensures multidisciplinary efficiency
- An impeccable health and safety record
- The ability to adjust to project alterations rapidly – and provide alternative solutions when required
- A highly skilled and experienced work force
- Strong relationships with a number of industry experts

*“Linbrooke provided Transport for London with a candid and unbiased analysis of their processes and efficiency in project delivery, while working in a professional manner in partnership with the client and their suppliers.”*

– Damian Power, Managing Director of Linbrooke Design Services