

Project Summary

Client: Electricity North West (ENW)

Timescales: November 2015

Linbrooke Disciplines: Power/Utilities

Linbrooke Services Utilised: Project management and coordination, inspections, remedial repairs, replacements and reconnections

Customer Objective

To inspect and restore electricity supplies to flood-affected properties in the Keswick area in order to ensure they were safe and suitable for the customers to return home to after the floods.

Project Overview

Following the devastation caused in Cumbria by 'storm Desmond', which resulted in gale force winds and flooding across many Lake District towns and a loss of power to thousands of homes, Electricity North West (ENW) invoked a major incident and called upon all contracting partners to offer immediate support to assist in the restoration of supplies.

With flooding spreading all across the North region, Linbrooke were requested to support ENW in the Keswick area where we deployed 4 jointing teams with supervisory support to undertake property inspections and necessary repairs to resupply electricity to flood affected properties.

"I cannot thank you all enough for your support, help and encouragement. This has been a time of adversity for our customers...and many of our staff"

- Martin Deehan, Operations Director for Electricity North West (ENW)

Linbrooke Project Scope

Despite not being a main contractor to ENW, Linbrooke immediately responded to the urgent request for support and subsequently dispatched 4 jointing teams and supervisors to Keswick, Cumbria. Collaborating effectively with ENW, their contractors, local customers, emergency services and Cumbrian incident centres, our teams worked to restore supply. Interfacing with residents to gain access to certain areas, we undertook multiple safety checks and coordinated with energy suppliers to ensure damaged meters were quickly replaced and flood affected electricity supplies were reconnected.

Benefits of working with Linbrooke

Supplying 4 jointing teams with corresponding supervisors to provide constant help and involvement with the Cumbrian flood support, Linbrooke employed our strong, inter-industry relationships and exceptional project management skills to collaborate efficiently with all involved in the emergency works.

Having resource authorised to work on multi Distribution Network Operator (DNO) networks, we are supported by an industry respected management team with over 100 years' combined operational experience.

Rising to the need for initiative and quick thinking, Linbrooke consistently provide:

- · An impeccable health and safety record
- The ability to adjust to project alterations rapidly and provide alternative solutions when required
- A highly skilled and experienced work force
- Strong relationships with a number of industry experts
- Constant dedication to the needs of the customer(s)





